



Two Points of Efficiency

ExpressPoint is positioned to drive logistical efficiency and lower overall service costs. Equipped to support 40+ technologies from 250+ OEMs, our strategic facilities located 12.5 miles apart in El Paso and Juarez work in tandem as superior reverse logistics and high-quality repair and shipping centers. Our El Paso facility is equipped to receive and ship materials twice a day to the Juarez facility for same-day repair. ExpressPoint is C-TPAT certified to expedite border crossings and ensure on-time delivery.

With a combined population of over two million, El Paso and Juarez have an abundance of technical schools and variety of skilled workers. ExpressPoint employee retention rate is very high, with most of our team having been with the company for more than 4 years, which is most of the life of our operation.

El Paso

NUMBER OF RECEIPTS PER DAY:

1,000 units, including PO Inspection

NUMBER OF SHIPMENTS PER DAY:

1,000 units, including R&R

NUMBER OF HARD DRIVES SCREENED:

100 per day

NUMBER OF TEARDOWNS:

25 Per Month

NUMBER OF EMPLOYEES:

48

SQUARE FOOTAGE

96,000 sq. ft.

Juarez

NUMBER OF REPAIRS PER DAY:

1,000 units

PRODUCT TYPES REPAIRED:

Point-of-Sale devices like Receipt Printers, Laser Printers, Keyboards, Cash Drawers, Main Boards, Power Supplies, Full POS Systems, PC's, Touch Panels, MSR's, LCD's, Touch screens, CRT Terminals, ATM Modules, Bill acceptors, Coin Dispensers, UPS's.

NUMBER OF EMPLOYEES:

150

TECHNICAL EXPERIENCE:

Electronic technicians (average 5 to 7 years experience)

SQUARE FOOTAGE:

50,000 sq. ft.

Supply Chain Services Portfolio

Reverse Logistics

- Returns Management
- Return to Vendor
- Advanced Exchange
- Repair and Return
- Warranty Management
- Asset Recovery

Product Repair

- Screening
- Whole Unit Repair
- Subassembly Repair
- Component Repair
- Refurbishment
- Engineering/Product Upgrades
- Failure Analysis
- Reverse Engineering

Custom Solutions

- Flexible
- Scalable
- Tailored to meet your specific needs

Inventory Management

- Warehouse and Distribution
- Planning/Forecasting
- Supplier Owned Inventory
- Parts Screening
- Procurement
- Kitting
- End-of-Life Support





Some Interesting Facts about the Area

El Paso

Population: Estimated at 763,186

Meaning of the statue near the airport:

Don Juan de Oñate y Salazar (1550 – 1626) was a Spanish explorer, colonial governor of the New Spain province of New Mexico, and founder of various settlements in the present day southwest of the United States.

Story behind the star on the mountain:

The first star was built by El Paso Electric in 1940 and was only 50 feet wide. Shortly after it was installed a storm blew out most of the bulbs. Soon after that, a bigger and better star was built. More improvements were made in 1946, and today it is still 459 feet long, 278 feet wide and uses 459 light bulbs. The star sits at a 30 degree angle and appears to be "perfect" when viewed from the intersection of Texas and Alameda Avenues. Lighting the "Star on the Mountain," became an El Paso Christmas tradition. From the east the star can be seen for 100 miles from the air and 30 miles from the ground. Pilots are known to use it as an orientation point.



Being in the western-most tip of Texas, and due to the huge size of the state, El Paso is closer to five other state capitals than it is to its own capital of Austin, Texas.

The El Paso Diablos are members of the American Association Independent league. The team plays 90+ regular season games per year from May to August, including 50 home games played at Cohen Stadium.

In 1966, the University of Texas at El Paso's men's basketball team won the NCAA Championship over heavily favored Kentucky, becoming the first all African-American team to do so. The story was told in the movie "Glory Road".

The Engineering School at UTEP is considered one of the best in the country.

Juarez

Population: Estimated at 1.5 million

Significance of the big flag on the bridge:

President Ernesto Zedillo and Chihuahua Governor Francisco Barrio were among the many dignitaries present in Juárez when a massive, Mexican flag was unfurled in Chamizal Park June 24, 1997. The 162 foot by 93 foot flag, known as the "Megabandera", flies on a pole measuring 339 feet in height and weighing 110 tons. It can be seen from all points in the city of Juárez. Nearly 2,000 members of the Mexican Army and 250 escorts from local schools participated in the flag raising ceremony. President Zedillo remarked, "...may everyone of you find inspiration and strength in the colors of the flag and our national symbol, and may those who live along our border always remember the unity with which we defend our independence and the freedom to forge our own destiny. This border will always honor our unity, our nationality, and our loyalty to our country."



Average sunny days per year: 361

There are four international ports of entry connecting Juarez and El Paso, including the Bridge of the Americas, Ysleta International Bridge, Paso Del Norte Bridge, and Stanton Street Bridge, which combined were responsible for 22,958,472 crossings in 2008.

The literacy rate for people above 15 years old is 97.3%.

Juárez has three public and two private universities. The Instituto Tecnológico de Ciudad Juárez (ITCJ), founded in 1964, became the first public institution of higher education in the city. The Autonomous University of Ciudad Juárez (UACJ), founded in 1968, is the largest university in the city and has been ranked among the best universities in the country. It has several locations inside of the city including the Faculty of Biomedicine, the Social Sciences Center, the Arts and Engineering Center with spaces for Fine Arts and Sports.